



SMS TERMS AND CONDITIONS

Custom Plumbing of Arizona SMS Terms and Conditions

Effective Date: December 12, 2024

1. Introduction

By opting into the SMS program provided by Custom Plumbing of Arizona, you agree to receive recurring text messages to the phone number you provided. These messages may include promotional offers, updates, and alerts related to our products and services. By participating, you agree to these Terms and Conditions, which comply with the Telephone Consumer Protection Act (TCPA) and the FCC's 2024 guidelines.

2. Opt-In Consent

In accordance with the 2024 TCPA guidelines, your participation in our SMS service requires explicit one-to-one consent. This means that by opting in, you consent to receive messages from Custom Plumbing of Arizona only. Consent cannot be shared with other companies or third-party entities without your direct approval.

To join our SMS program, you may opt in through:

- Web Form: By checking a clearly labeled box during the opt-in process.
- Text-to-Join: By texting the specified keyword (e.g., "JOIN") to [Shortcode].
- Verbal or In-Person Consent: In certain cases, if allowed, your verbal consent can be captured and documented.

By opting in, you acknowledge that your consent to receive SMS messages is not a condition of any purchase. You may receive promotional or informational messages as specified at the time of opt-in.

3. Message Frequency

You can expect no more than 5 texts per week. Message and data rates may apply depending on your mobile carrier and plan.

4. Opt-Out Process

You can opt out of receiving SMS messages from Custom Plumbing of Arizona at any time by replying with the word "STOP" to any text message you receive from us. Once you opt out, you



will not receive any further messages unless you choose to opt back in. For assistance, you can reply "HELP" for further instructions or contact our support team at dispatch@customplumbingaz.com or 602-866-2665.

5. Terms of Consent

By opting into this SMS program, you agree to receive SMS messages from Custom Plumbing of Arizona in compliance with the TCPA and the FCC's 2024 guidelines. All messages will be logically and topically related to your interaction with our services and products.

Your consent is specific to Custom Plumbing of Arizona, and does not extend to third-party businesses or affiliates unless explicitly stated at the time of opt-in.

6. Privacy Policy

We take your privacy seriously. By opting into our SMS services, you agree to our Privacy Policy [linked below], which explains how we collect, use, and protect your personal information. Your phone number and interaction data will only be used for the purposes of delivering the SMS messages outlined in this agreement.

7. Message and Data Rates

Message and data rates may apply, depending on your mobile service provider and plan. Custom Plumbing of Arizona is not responsible for any fees charged by your carrier for receiving or sending messages related to our service.

8. Record-Keeping and Compliance

We maintain detailed records of when and how you provided consent to receive SMS messages. These records are maintained in compliance with TCPA regulations and may be used to demonstrate proof of consent if required.

9. Changes to Terms and Conditions

Custom Plumbing of Arizona reserves the right to modify or change these Terms and Conditions at any time. Any significant updates will be communicated via SMS or through our website. By continuing to use our SMS services after any changes, you agree to the revised Terms and Conditions.

10. Disclaimers and Liability Limitations

Custom Plumbing of Arizona is not responsible for delayed or undelivered messages. Delivery of SMS messages is subject to effective transmission from your mobile carrier and network provider. We cannot guarantee that SMS services will always be available in all areas.

11. Contact Information



If you have any questions or concerns regarding these Terms and Conditions or the SMS service, please contact us at:

- Email: dispatch@customplumbingaz.com
- Phone: 602-866-2665
- Address: 2120 E Rose Garden Ln Ste F1, Phoenix, AZ 85024, United States

Links:

- [Privacy Policy](#)

Key 2024 Compliance Elements:

- One-to-One Consent: Reflects the 2024 FCC regulation requiring explicit consent for messages from a single seller
- Clear Disclosures: Outlines message frequency, data rates, opt-out mechanisms, and consent specifics as required by the TCPA
- Opt-Out Mechanisms: Clear instructions ensure immediate processing of opt-out requests